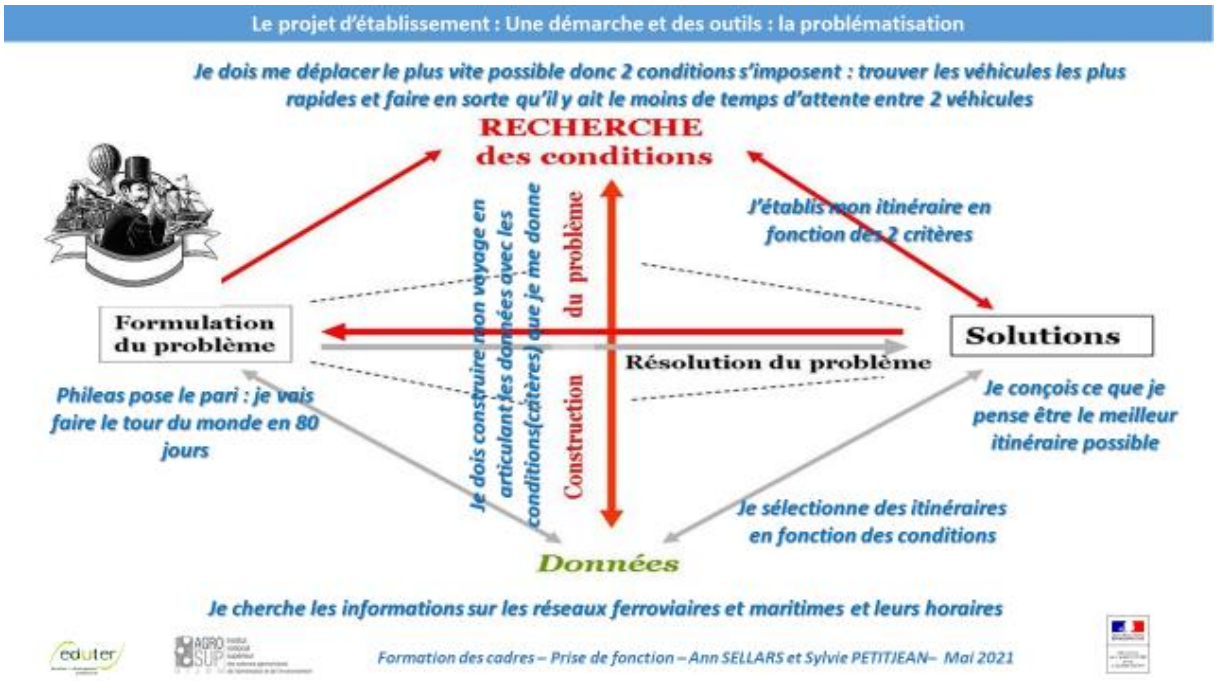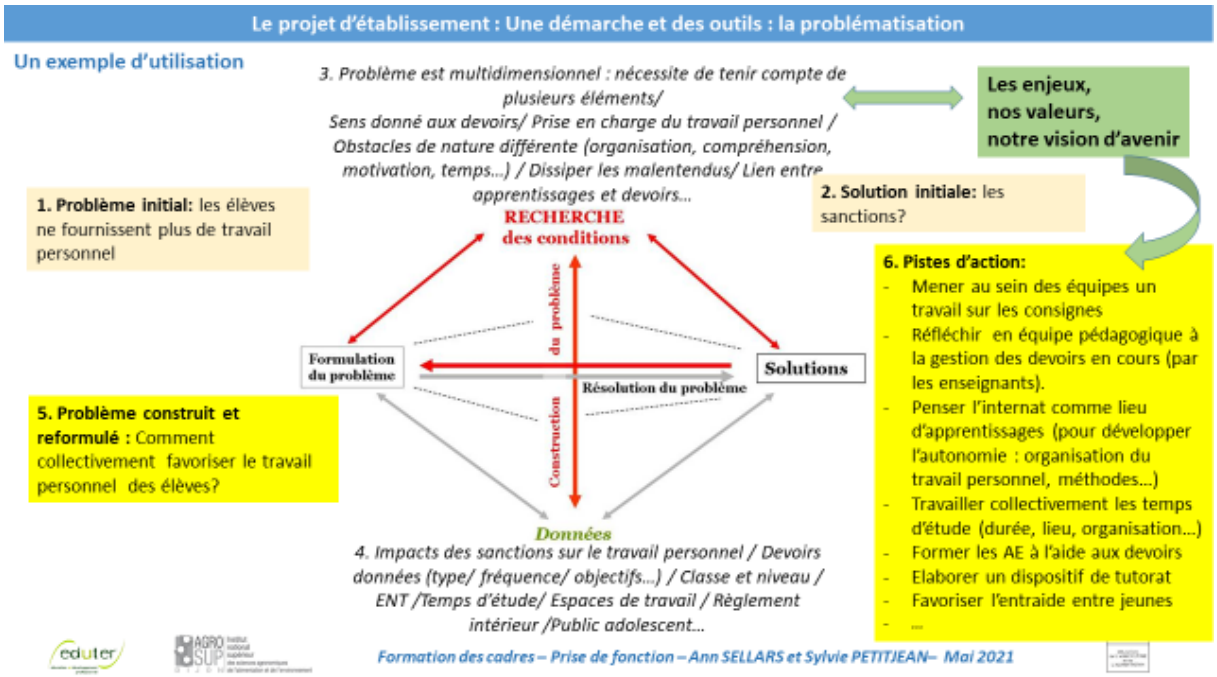Le losange de la problématisation